### **Joint Stakeholder Proposal: Equity and Affordability Metrics**

### Since 2020,[[1]](#footnote-1) Illinois’ major investor-owned electric and gas utilities have reported detailed disconnection and other credit and collections data by zip code that provide insight into energy unaffordability within individual communities in each utility’s service territory. In 2021, new Section 8-201.10 of the Public Utilities Act codified and expanded utility monthly filing requirements.

In order to assess the effectiveness of the utilities’ delivery of energy efficiency programs, and in particular, whether critical low income weatherization programs have reached communities where energy unaffordability is revealed by the zip code level credit and collections data, utilities should develop a consistent set of statewide metrics, in coordination with the utilities’ credit and collection departments, and report annually on the following:

* The distribution of low income participation in whole building weatherization, by program and by zip code;
* The degree to which participation in utility whole building weatherization programs overlaps with communities with the greatest energy burdens, disconnection and arrearage rates and/or other indicators of economic need;
* The degree to which participation in utility whole building weatherization programs overlaps with communities that have been historically under-served, i.e., environmental justice communities/communities of color and other indicators of equity;
* The effectiveness of whole building weatherization and other utility-sponsored assistance and efficiency programs in reducing low income energy burdens;
* The degree to which low income program participants are also customers who receive bill payment assistance and/or participate in other utility-sponsored initiatives, energy efficiency-related or otherwise;
* The number of low income EE program participants that (A) got referrals to bill payment assistance programs and (B) that ultimately enrolled in such programs; and
* The number of referrals utility credit and collections departments made to low income EE programs.

The utilities and stakeholders shall work to reach consensus in developing the specific metrics to address these reporting needs. The metrics may evolve and be amended over time.

1. ICC Docket No. 20-0309, Order of June 18, 2020, Appendix 1 (Stipulation). [↑](#footnote-ref-1)